



# WHOLE GAME SYSTEM

# GRASSROOTS PLAYER REGISTRATION



# PORTAL PLAYER REGISTRATION

The process for registering a player via the Whole Game System Portal requires input from the club, player, league, and in some instances the County FA.

Once the league has confirmed the set-up process the Club Secretary or nominated Player Registration Officer should select the **Player Registration** tab.

The screenshot shows the 'Club Dashboard for Alexandra Park' interface. The sidebar on the left contains several navigation options: 'Details', 'Available' (with a green banner for 'Affiliation 2016 - 2017'), 'Submitted' (with a green banner for 'CS Annual Health Check'), 'Player Registration' (highlighted with a red box), 'Club Officials', and 'Discipline'. The main content area is divided into several sections: 'Current Suspensions' (with a search bar and a table showing 'No results found'), 'Pending Suspensions' (with a table showing 'No results found'), 'Details' (listing club information like 'Alexandra Park', 'Current Season Affiliation Number Q-AFA0527', and 'Next Season Affiliation Number'), 'FA Charter Standard' (listing 'Status: Awarded', 'Type: Adult Club', and 'Renewal Date: 31/03/2016'), and a red 'Discipline' box (listing 'Club Status: Not Suspended', 'Suspended Teams: 0', and 'Suspended Players: 7').

Should any Club Secretary wish to nominate a Player Registration Officer, they may do so online. For guidance on this, please see Appendix 1 at the back of this document.

Access will be via the same **Player Registration** tab via the **Player Registrations Officer** role section.

This screenshot shows the same 'Club Dashboard for Alexandra Park' interface, but from the perspective of a 'Club Player Registration Officer'. The top navigation bar now includes a role indicator: 'Club Player Registration Officer Alexandra Park' (highlighted with a red box). The sidebar on the left still shows the 'Player Registration' tab highlighted with a red box. The main content area is identical to the previous screenshot, displaying club details, FA Charter Standard, and discipline information.

## Club Players

Submit and register players

2015 - 2016

Players Pending Parental Consent - 0

Detached Players - 0

Transfers - 0

Players - 277



Filter by name, FAN

Team

League

County Registration

League Registration

clear filters



Abigail Butler (29)

#1333031

Consent: Not Requested

County: Not Requested

County: Amateur Football Alliance



Abigail Pal (53)

#110506

Having selected the Club Players tab, the system will present the main registration page. At the top will be a drop-down confirming the season, followed by expansion options for **Players Pending Consent**, **Detached Players**, **Transfers** and current **Players**.

Team League County Registration League

League

Any League

No League

Greater London Women's Football League

Southern Amateur League

The **Players** section will detail all club players by default. It may be preferable to filter this list by say league and/or team for ease of processing.

To do this, select the arrow next to the filter you wish to apply and select the appropriate option.

The **Players** count will adjust according to the filter.

Players Pending Consent - 0

Detached Players - 0

Players - 15



Filter by name, team, FAN

Alexandra Park First

Southern Amateur League

County Registration

League Registration

clear filters



Alicia Christensen (28)

#59525703

Consent: Not Requested

County: Not Requested

County: Amateur Football Alliance

League: Not Requested

League: Alexandra Park First

To make any changes, you must first select the player or players that you wish to process by checking the box to the left of their name(s). You will then be presented with a number of options that can be applied.

The screenshot shows a player selection interface. At the top, it says "1 player selected". There are several action buttons: "Submit To County", "Submit To League", "Request Consent", "Confirm Offline Consent", "Assign To Teams", and "Detach". Below the buttons is a search bar with the text "Filter by name, team, FAN". Underneath the search bar are several dropdown menus: "Alexandra Park First", "Southern Amateur League", "County Registration", and "League Registration". To the right of these menus is a "clear filters" link. The main content area shows a player card for "Alicia Christensen (28)" with a checkmark in a box to the left of her name. Below her name are three status bars: "Consent: Not Requested", "County: Not Requested", and "League: Not Requested". To the right of these bars are the details: "County: Amateur Football Alliance" and "Alexandra Park First". A player ID "#59525703" is shown on the right side of the card.

If a player is linked to your club, but not to any team(s), you can use the **Assign to Teams** button to place them. Alternatively, if there is a player listed who is no longer with your club you can use the **Detach** facility. All **Detached Players** will be stored as such (see previous page) and can be re-attached if necessary, though detaching a player will remove any registrations.

If the player is correctly assigned, consent must be obtained from the individual in order to continue with the registration process. This is confirming that the player wishes to play for the club this season and can be done by using the **Request Consent** or **Confirm Offline Consent** buttons.

**Confirm Offline Consent** should only be used if written consent has been received from a player to state that they play for your club, i.e. a signed registration form. You should be prepared to produce this if required by your league or County FA.

**Request Consent** will send a simple approve or reject query to the player online. The Player Registration process will only continue after consent has been given. This is however dependent on the player having a valid email address against their FAN record. Accessing the player's record will allow this information to be populated.

The screenshot shows a player record card for "Alicia Christensen (28)". The name and age are highlighted with a red box. To the left of the name is a small square icon. Below the name are three status bars: "Consent: Not Requested", "County: Not Requested", and "League: Not Requested". To the right of these bars are the details: "County: Amateur Football Alliance" and "Alexandra Park First". A player ID "#59525703" is shown on the right side of the card.

Clicking on a player's name will open up a new page allowing the club to see and amend the player's details, ID information, and for youth players, their parent/guardian details. **Discipline History** is also detailed at the bottom of the page.

The screenshot shows a "Discipline Cases" table. The first row shows a case with a yellow "C" icon, the date "14 Nov 2015", the ID "8356154-C", a green "Resolved" status, and a green checkmark with the word "Paid". Below the row is the match name "Alexandra Park First v Old Salvatorians First".

## Player Details



Alicia  
Christensen  
05/09/1987  
Female  
Wembley National Stadium Ltd  
Wembley Stadium  
HA9 0WS  
WEMBLEY  
Middlesex  
example@me.com  
0123456789

[edit details](#)

Register with County

Register with League

Detach

The Player Details element of the record details the name, date of birth, address, email and telephone number for the player\*. There is also the option to **Register with County**, **Register with League** or **Detach**, however unlike the method overleaf it is only possible to apply these actions to one record here.

Selecting **edit details** transfers you to the **Edit Player** page. **First Name**, **Last Name**, **Date of Birth** and **Gender** cannot be amended. If this information is incorrect please contact the County FA.

If the Date of Birth or Gender is not known, these may be set. For the vast majority of players this will not be the case.

The **Address Details** can be updated using **Postcode** and the lookup address feature.

**Email Address** and **Telephone Number** are not mandatory but are recommended.

### Edit player

FIRST NAME  
Alicia

LAST NAME  
Christensen

DATE OF BIRTH  
05/09/1987

Male **Female**

## Address Details

POSTCODE

HA9 0WS

[Lookup address](#)

ADDRESS LINE 1

Wembley National Stadium Ltd

ADDRESS LINE 2

Wembley Stadium

TOWN

WEMBLEY

COUNTY

Middlesex

EMAIL ADDRESS

example@me.com

**Personal** Work

TELEPHONE NUMBER

0123456789

Mobile **Home** Office

[Save Changes](#)

Upon completion, select **Save Changes** to be returned to the player profile.

\*Address, email address and telephone numbers for under 16 players will be for the parent/guardian.

Beneath the Player Details is the Photo section. The system will detail acceptable formats and requirements for the photo before it can be uploaded by either dragging and dropping it into the grey section, or by locating it from the computer or device.

#### Some tips on uploading the right photo

Please upload a passport-style photograph that is a reasonable likeness of yourself.

The photograph must be:

1. Of your head and shoulders.
2. Forward facing.
3. Alone and not part of a group.
4. A current, reasonable likeness of yourself.



A successfully uploaded photo will immediately update the picture icon. Editing can continue once this has taken effect.

#### ID Checks

No Identity checks found.

Add ID Check

#### My Teams

Alexandra Park First

Southern Amateur League

Beneath the **Player Details** section are **ID Checks** and **My Teams**. The ID element allows the club to prove the age of a player if required by the league (i.e. youth players).

The **Check Completed By** drop-down will contain a list of all eligible officials from within the club.

Once the three sections are complete **Add ID Check** and the person who processed the document check will be detailed as below.

Alicia

### ID Check

Identity Seen

Birth Certificate  Driver's license

Passport

CHECK COMPLETED BY

Select an Official

Date Completed

Add ID Check

cancel

#### ID Checks

11 Jul 2016 - Birth Certificate seen by Adrian Nara

Add ID Check

Parent Guardians			
Dylan Miller	Main P/G	Guardian	
Jenna Miller		Guardian	<input type="button" value="Remove"/> <input type="button" value="Set as Main P/G"/>
			<input type="button" value="Add Parent/Guardian"/>

If a player is under the age of 16, the **Parent / Guardians** section will be visible. If one or more are listed, the system will provide the opportunity to either **Remove** or **Set as Main P/G**. Alternatively if there isn't anybody listed or if there is another to attach, select the **Add Parent/Guardian** button.

Here you must enter the First Name, Last Name and Date of Birth of the individual. Both FAN and Postcode are optional, however it is recommended that if either of these is known that they are used to ensure that you are selecting the correct record.

### Search Guardian

FIRST NAME

LAST NAME


DATE OF BIRTH




Kelly Miller #57281779 (35)

Once you have located the parent or guardian, select **Associate this Parent** which will add them to the youth player's record. If they are the sole guardian listed, they will be tagged as the **Main P/G** by default.

If there is a player who is not attached to the club but should be, there is a **Search for Player** button located at the base of each page in the main Player Registration section.

 **Alex Garcia (16)** #1521572

*Consent: Not Requested*

*County: Not Requested* County: Amateur Football Alliance

*League: Not Requested* Alexandra Park Fifth

*League: Not Requested* Alexandra Park Third

1 2 3 4 5 6 7 8 ... 30 Next


[🔍 Search for Player](#)

Full Name and Date of Birth are required fields. The system will only display one result, so if more than one record matches the search an error message will be displayed. Postcode should therefore be applied wherever possible to provide greater accuracy for the search.

## Add Players

Find players to register and transfer

[🔍 Search](#)

 **Jenna Miller (32)** [+ Add Player](#)

Current Clubs:

Previous Clubs:

### Players

These are the details of the player:

The current club details are correct

The current club details are wrong. Let me update them

[Continue](#)

[cancel, and don't add](#)

Once located, select the **Add Player** button and confirm that **the current club details are correct**. Alternatively, you may also add other clubs that you are fully aware the player is attached to.

Upon selecting Continue, the player will be marked as **Attached** with the club name presented alongside the **Current Clubs** heading.

 **Jenna Miller (32)** [Attached](#)

Current Clubs: **Alexandra Park**

Previous Clubs:



## Add Players

Find players to register and transfer

FULL NAME / FAN

Dylan Miller

DATE OF BIRTH

15/04/1984

Postcode

Search

can't find the player you are looking for? [create new player](#)

If a player cannot be found, they may be added via the **create new player** link. This process will request the same information as is required when editing a player record, but in 3 core steps.

The first step is **Details**. **First Name**, **Last Name**, **Date of Birth** and **Gender** are mandatory and the **Lookup address** facility must be used to complete the address entry; if this is not done the system will ask you to return to the start of the process upon submission.

## Add Players

Details

Photo

Clubs

Create new player

### Player Details

FIRST NAME

Dylan

LAST NAME

Miller

DATE OF BIRTH

15/04/1984

Male

Female

### Address Details

Postcode

Lookup address

Email Address

Personal

Work

Telephone Number

Mobile

Home

Office

**Email Address** and **Telephone** types should be selected wherever known.

The second step is the **Photo** upload. As with the edit facility, the photo must meet the requirements detailed below. The upload can be made either by dragging the image file over the grey section, or by locating it from the computer. A photo is only mandatory if required by the league.

## Add Players

Create new player

Details Photo Clubs


### Player Photo


**Some tips on uploading the right photo**

Please upload a passport-style photograph that is a reasonable likeness of yourself.

The photograph must be:

1. Of your head and shoulders.
2. Forward facing.
3. Alone and not part of a group.
4. A current, reasonable likeness of yourself.





Drag a photo here  
- or -  
[Select a photo from your computer](#)

The final step is to add any other **Clubs** that the player is known to be attached to. It is not necessary to search for the main club that the player is being attached to, this is done automatically.

## Add Players

Create new player

Details Photo Clubs

### Club Details

Current Clubs

[Create New Player](#)

[cancel and return to players list](#)

## Add Players

Find players to register and transfer

FULL NAME / FAN

Andrew Ward

DATE OF BIRTH

03/04/1993

Postcode

Search



Andrew Ward (23)

Current Clubs: Old Wilsonians

Previous Clubs:

+ Add Player

If a player that the club wishes to add is already registered with another club in the current season and that club has teams that play on the same day (Sat/Sat, Sun/Sun, Mid-week/Mid-week), a Notice of Approach must be submitted\*.

An additional pop-up will allow the club to either **Send notice of approach** or confirm that the other **Club has waived notice**. This second option should only be selected if direct communication has been made with the current parent club and they have allowed an approach to be made. In all other circumstances, the approaching club must abide by the FA rule and serve a 7 day notice period.

### Players

These are the details of the player:

**Current Clubs:**  
Old Wilsonians

The current club details are correct  
 The current club details are wrong. Let me update them

Validate

cancel, and don't add

### Players

Clubs conflict

Old Wilsonians

Send notice of approach  
 Club has waived notice

Add Player

cancel, and don't add

Once a notice of approach has been sent, the player will be marked as **Transfer Requested**. It is then possible to search and add other players, or return to the Player Registration homepage. Any notice of approach submissions will be stored in the **Transfers** section whilst **Awaiting end of 7 day period**.

Andrew Ward (23)

Current Clubs: Old Wilsonians

Previous Clubs:

Transfer Requested

### Transfers - 1

Filter by name, FAN

Andrew Ward ← Awaiting end of 7 day period

Old Wilsonians

\*If a player has yet to be registered in the current season, or if they are registered to a club that doesn't have any teams that play on the same day as the approaching club, no notice of approach will be required as per standard practice.

Once the 7 day period for a notice of approach has been served, the player record in the **Transfers** section will include a button allowing the **Start Transfer**. This will submit the request to the current parent club and send them a notification that the transfer needs to be processed.



**Andrew Ward** ←  
Old Wilsonians

**Start Transfer**

The requesting club will see a status of **Transfer in process** until the current parent club has taken action. The green arrow indicates an inbound transfer request.




**Andrew Ward** ← *Transfer in process*  
Old Wilsonians

The current parent club will note the outbound request by the red arrow and will have the option to **Approve Transfer** or **reject**. Approving the transfer will remove the request from both clubs and place the player into the **Players** section of the new club.

### Transfers - 1

Filter by name, FAN



**Andrew Ward** → reject **Approve Transfer**

Alexandra Park

Once players have been added to the club, it is then possible to request player consent for registration and submit these registrations through the league/County FA.

*Pause in Club process*



# ONLINE PLAYER CONSENT

Once a club submits a request for consent (see previous), the player receives an email with details of how to log into the WGS Portal which includes their FAN ID. If the player is under 16, this email goes to the parent/guardian.

Here, the player simply selects **Club Requests** from the left menu and they can then **approve** or **reject**.

The screenshot shows a sidebar menu on the left with three items: 'Dashboard' (with a red icon), 'My Account' (with a person icon), and 'Club Requests' (with a document and soccer ball icon, highlighted with a red box). The main content area is titled 'Club Requests for Alicia Christensen' and shows 'Alexandra Park' with a 'reject' button and an 'Approve' button (highlighted with a red box).

The screenshot shows the 'Club Requests for Alicia Christensen' page with 'Alexandra Park' and a green checkmark followed by the text 'Approved'.

Should the player not remember/be aware of their password to access the Whole Game System, they may retrieve this via the log in screen.

The screenshot shows the login screen with a 'Login' button and a 'Have you forgotten your password?' link (highlighted with a red box). Below the link, it says: 'If you are already a FA registered user get started by logging on with your existing email address or FAN.'

The screenshot shows the 'PASSWORD RESET' page. It includes a blue header, a paragraph: 'Please enter the email or FAN number associated with your account, along with your date of birth and we will provide you with access to reset your password.', and two input fields: 'Email or FAN number' and 'Date of Birth'. A blue 'SUBMIT' button is at the bottom left. On the right, there is a banner for 'ENGLAND SUPPORTERS CLUB WITH VAUXHALL' over a photo of a cheering fan.

*End of player process*



Once a player has provided consent, the club can then select that player and **Submit to League** so long as the criteria set by the league has been met. For example, if a league requires a photograph, this must be uploaded before submission will be allowed.

1 player selected

Submit To County   **Submit To League**   Request Consent

Confirm Offline Consent   Assign To Teams   Detach

Selecting **Submit to League** will mark that element of the player registration as **Registration Pending**. If the player has not sent their consent, the system will not allow the submission to be processed.

 **Alicia Christensen (28)**  #59525703

**Consent: Accepted**

County: *Not Requested*   County: Amateur Football Alliance

**League : Pending**   Alexandra Park First

*Pause in Club process*

Once a club has submitted players to the league, the **league representative** will log in to the WGS Portal and select the **League Players** tab from the left menu.

A list will be presented of all players pending approval within that league. For ease of use, filters may be applied to sort applications by club (for example) as below.

All Divisions ▼ **Alexandra Park** ▼ All County Statuses ▼ All League Statuses ▼ [clear filters](#)

Checking the box against one/more players will allow the option to **Approve** or **Reject** the player(s). Rejecting a submission will require a full and valid reason to be entered into the system. A club may appeal any rejected registration with their County FA.

As with the club, clicking on a player's name will open up a new page allowing the club to see the player's discipline history and contact details.

1 player selected **Approve** **Reject**


**League Players**

Register players

2015 - 2016

Filter by name, FAN [+ Add Player](#)

All Divisions ▼ **Alexandra Park** ▼ All County Statuses ▼ Pending ▼ [clear filters](#)

  **Alicia Christensen** 05/09/1987 (28) #59525703  
Alexandra Park First

*End of League process*

Alicia Christensen (28) ✓ #59525703

**Consent: Accepted**

County: *Not Requested* | County: Amateur Football Alliance

**League: Registered** | Alexandra Park First

Once the league has approved the registration, the corresponding section of the player profile will turn green to show its completed status.

The club will follow the same process for **Submit to County** as for Submit to League; however some County FAs may show as offline meaning that they do not require submission from the club for Player Registration. If this is the case, the club is not required to submit anything to the County FA.

Multiple records can be selected; however as with Submit to League, the players must have granted their consent before the submission can be made.

2 players selected

Submit To County
Submit To League
Request Consent

Confirm Offline Consent
Assign To Teams
Detach

**Available**

Affiliation  
2016 - 2017

---

**Submitted**

CS Annual  
Health Check

---

**Club Officials**

---

**Discipline**

---

**Club Players**

---

**Teams**

Players Pending Consent - 0

Detached Players - 0

Players - 15

Alexandra Park First
Southern Amateur League
County Registration
League Registration
clear filters

Alicia Christensen (28) ✓

Consent: Accepted

County: *Not Requested* | County: Amateur Football Alliance

League: Registered | Alexandra Park First

#59525703

---

Ashley Flores (26) ✓

Consent: Accepted

County: *Not Requested* | County: Amateur Football Alliance

League: *Not Requested* | Alexandra Park First

#59440300

The County FA will process requests on the administration system and, once approved, the Whole Game System Portal will display the changes.

Alicia Christensen (28) ✓

Consent: Accepted

County: Registered | County: Amateur Football Alliance

League: Registered | Alexandra Park First

#59525703

---

Ashley Flores (26) ✓

Consent: Accepted

County: Registered | County: Amateur Football Alliance

League: *Not Requested* | Alexandra Park First

#59440300

**Appendix 1:** To add a Player Registration Officer, the Club Secretary should navigate to the **Club Officials** tab on the left hand menu, before selecting the **Add Official** button.

Club Officials - Alexandra Park

Current Past All

+ Add Official Download

Key Officials

Role Any Search 10

Name	FAN	Role	Email	Phone	Start
Shawn A	57 7	Chairman	938509503DA7idmclou gh@thefa.cox.uk	0844 980 8001	30/07/2015
R n	603	Secretary	FA4F856917E2eme.r.w il@thefa.cox.uk	0844 980 8001	29/06/2016
D James	1 34	Treasurer	B5B370717DE7hard_g i@thefa.cox.uk	0844 980 8001	30/07/2015

Showing 1 to 3 of 3 entries

You may either **Search by FAN** (most common) or **Search by Details**. Both will set out what information is required (i.e. FAN and Date of Birth) before you can select **Search**.

The matching individual will be displayed with a check box to the left of the FAN which must be selected. From the **Select Role** dropdown choose **Player Registration Officer** and then **Select start date**. Once these fields have been populated, the **OK** button will become available.

Add Club Official

Search by FAN Search by Details Create New Contact

FAN \* 56418062

Date of Birth \* 15/04/1984 Search

Alexandra Park Player Registration Officer 01/07/2016

FAN	Name	Club
<input checked="" type="checkbox"/> 56418062	Jenna Miller	Alexandra Park, Bramhall North 75, Chatham Town Youth, Hugin Vikings, Margate FC , Star Meadow

Showing 1 to 1 of 1 entries

Ok Cancel



**Appendix 2:** To access the Whole Game System, please visit <https://wholegame.thefa.com> where you will be asked to enter either your **Email** or **FAN ID** along with your **Password** before selecting **Login**.



TheFA

# WHOLE GAME

How to guide

## Welcome to Whole Game System

Email / FAN ID:

@

Password:

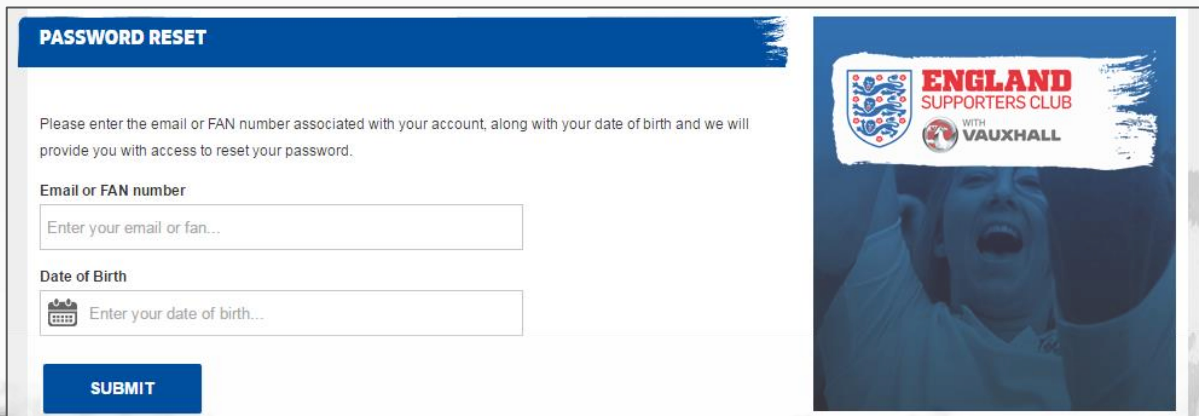
Login

Have you forgotten your password?

If you are already a FA registered user get started by logging on with your existing email address or FAN.

[To create a FAN ID, please click here](#)

If you are unaware of what your password is, please select the **Have you forgotten your password?** link. The system will ask you to enter your **Email** or **FAN** along with your **Date of Birth** before clicking **Submit**.



## PASSWORD RESET

Please enter the email or FAN number associated with your account, along with your date of birth and we will provide you with access to reset your password.

Email or FAN number

Enter your email or fan...

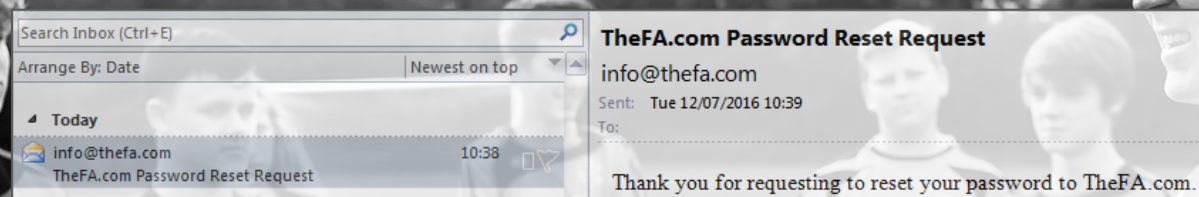
Date of Birth

Enter your date of birth...

SUBMIT

ENGLAND SUPPORTERS CLUB WITH VAUXHALL

You will receive an email from [info@thefa.com](mailto:info@thefa.com) which will take you through the reset process.



Search Inbox (Ctrl+E)

Arrange By: Date | Newest on top

Today

info@thefa.com 10:38

TheFA.com Password Reset Request

### TheFA.com Password Reset Request

info@thefa.com

Sent: Tue 12/07/2016 10:39

To:

Thank you for requesting to reset your password to TheFA.com.